

# Who You Gonna Call?

Keep these important phone numbers handy!

| PLAN                               | CARRIER  | PHONE NUMBER  |
|------------------------------------|--|---|
| Medical Insurance Program          | United HealthCare<br>P.O. Box 659741<br>San Antonio, TX 78265-9741   | 800-357-0978<br>Group# 713325<br><a href="http://www.unitedhealthcare.com">www.unitedhealthcare.com</a><br><a href="http://www.myuhc.com">www.myuhc.com</a> |
| Mail Order Drug Program            | Merck-Medco Rx Services<br>P.O. Box 747000<br>Cincinnati, OH 45274-7000  | 800-948-8779<br>To order from website:<br><a href="http://www.merck-medco.com">www.merck-medco.com</a>  |
| Employee Assistance Program (EAP)  | United HealthCare  | 800-559-5951  |
| Care 24                            | United HealthCare  | 877-365-7950  |
| Dental Plan                        | Security Life Insurance Company of America (formerly Eastern Life & Health Insurance Company)<br>P.O. Box 83149<br>Lancaster, PA 17603 | 888-654-7100<br>Group# 38817<br><a href="http://www.securitylifeinsurance.com">www.securitylifeinsurance.com</a>  |
| Vision Plan                        | Superior Vision Services<br>P.O. Box 967<br>Rancho Cordova, CA 95741   | 1-800-507-3800<br>Group# 28706<br><a href="http://www.superiorvision.com">www.superiorvision.com</a>  |
| Flexible Spending Plan             | Stanley Benefits<br>P.O. Box 29329<br>Greensboro, NC 27429-9329  | 336-271-4450<br>336-271-4455(fax)<br><a href="http://www.stanleybenefits.com">www.stanleybenefits.com</a>   |
| Life/AD&D/LTD/STD/Spousal/Children | Prudential Financial:<br>National Client Service Center<br>P.O. Box 13530<br>Philadelphia, PA 19101                                    | 1-888-598-5671<br>Group/policy# 20006<br><a href="http://www.prudential.com">www.prudential.com</a>   |
| 403(b) Retirement Savings Plan     | TIAA-CREF<br>730 Third Avenue<br>New York, NY 10017-3206   | 888-842-7782 Ext 5805<br>800-914-8922 (fax)<br><a href="http://www.tiaa-cref.org">www.tiaa-cref.org</a>   |
| Credit Union                       | Members Credit Union<br>P.O. Box 5297<br>Winston-Salem, NC 27113-5297  | 336-748-4800(local)<br>800-951-8000<br>336-748-4827 (fax)<br><a href="http://www.memcu.com">www.memcu.com</a>   |
| Supplemental Benefit Plans         | AFLAC<br>Representative Dan Bulluck  | 800-992-3522 (Cust. Hotline)<br>336-272-4554(local)<br>336-686-2220 (cell)<br><a href="http://www.aflac.com">www.aflac.com</a>                              |